

OPERATION SAFETY NET

I. Site Information

Site Name and Location:

Operation Safety Net
1518 Forbes Avenue
Pittsburgh, PA 15219

Patient locations: streets, alleys, underpasses; riverbanks, abandoned buildings; drop in centers; newly housed scattered apartments; and hospital rooms
Most of these sites are in the greater Pittsburgh area

Organization Description and Mission:

OSN's mission is to promote the health, health care access and well being of those living on the streets. It is to provide leadership in creating an educational environment for nurturing and training service-oriented health care professionals.

Critical Community Need(s) to be addressed through member service:

Create an environment for the exchange of information between clinicians, staff and patients for public health projects including: Operation TB Outreach; street and van outreach sessions; severe weather shelter. Assistance in client case management.

Site Supervisor assigned to support member: Nurse Case Manager - TBD

Name/Title/Phone/Fax/Email: Interim: James Withers, MD/412.657.6158
jwithers@mercy.pmhs.org

II. Service

Service Activities/Responsibilities:

Participate by providing information to clients, staff of ACHD and OSN on clients needing health care screenings during the months of March – June, 2009.

1. Prepare a weekly schedule consisting of visitors, students, volunteers and staff.
2. Coordinate volunteer and clinician schedules.
3. Prepare a monthly newsletter for volunteers.
4. Update field clinicians weekly on the progress of patients for better decision making in the field.
5. Assist with targeted case management under direction of case managers.

Overall Service Goals:

Disseminate key information between clients, staff and volunteers for continuum of care and quality assurance: weekly, intermittently or monthly.

Outcome Measures: (be sure to qualify what measurable impact the member will have through service at Partner Site)

Schedules – weekly

Supplies – monthly

Newsletter – monthly

Field, Progress Notes – weekly

III. Performance Measures: The PHC AmeriCorps program is based on National Health Corps Performance Measures. Each PHC member should provide services that fall in at least one of the NHC Performance Measures below:

1. Access to Care

Does your service position include assessing eligibility for, completing paperwork for, and enrolling community members in adult/child health insurance and/or patient medication assistance programs?(please check one) x YES NO

If “yes”, please provide site specifics and explain the details regarding how the member will provide service with these programs: Assist case managers to instruct and/or escort patients to government entitlement offices for processing.

2. Individual & Group Health Education Instruction

Does your service position include any of the following:

Teaching health education classes, workshops, one on one sessions, leading clubs or organized activities on public health topics including home/public safety, violence prevention, smoking cessation, nutrition and exercise, asthma, diabetes, hypertension, HIV/AIDS, hepatitis and other public health topics that meet local community needs. (please check one) x YES NO

If “yes”, please provide site specifics and explain the details regarding how the member will provide health education:

One to one sessions on the medical van which visits two sites a week. Targeted sessions under director of case managers in OSN office and other sites.

3. Health Screening, Testing & Immunization

Does your service position include the member organizing, coordinating, promoting and/or participating in health screenings, testing and immunization campaigns for HIV/STDs and other communicable diseases, BMI, blood pressure and other issues that respond to local needs? (please check one) x YES NO

If “yes”, please provide site specifics and explain the details regarding how the member will provide service relating to health screenings, testing, and immunization:

Participation in Operation TB Outreach with the ACHD and other providers at 21 sites during the months of March to June.

4. Health Information & Outreach Material Distribution

Does your service position include the member distributing health education and outreach materials to individuals in underserved populations?

(please check one) x YES NO

If “yes”, please provide site specifics and explain the details regarding the information that will be distributed and how it relates to the services provided by the site as a whole: Outreach services performed on the medical van; Operation TB Outreach as well as the numerous outdoor sites where the street homeless individuals reside.

5. Promotion of Health Professions

Does your service description include giving the member the opportunity to be trained on health professions, health care settings, health care education opportunities, the healthcare needs of the underserved, health disparities, cultural competency, and various health related topics such as tobacco, asthma, hypertension, nutrition and HIV/AIDS? (please check one) x YES NO

If “yes”, please provide site specifics and explain the details regarding how the member will be trained, gain experience in the health related topics mentioned: OSN is a recognized and designated training site for medical and nursing school students. The AmeriCorps member will be included in clinical experiences and discussion groups.

IV. Logistical Information

Expected Schedule for Providing Service at Site:

Monday to Friday with occasional Saturdays; 8 hours a day

Orientation Plan: 1 day for organizational requirements along with mandatory training sessions and in the field for 2 weeks.

Service Location(s) if different from site address:

Additional Info (parking, transportation, ID, etc.):

See administrator for parking; ID badge required

Member Qualifications:

- Knowledge of poverty issues and impact on daily lifestyle
- Verbal and written, computer communications
- Ability to work effectively across ages, races, genders, incomes
- Comfort level working with homeless, at-risk populations and professionals
- Ability to walk one mile